



Dear FC DALLAS- EMERALD COAST Players and Parents,

Eurosport is happy to offer you an online ordering platform for your membership. Below is all of the information needed to place a successful order through the soccer.com FC DALLAS- EMERALD COAST platform.

### **Eurosport Uniforms**

All uniform items with customization are given to FC DALLAS- EMERALD COAST at exclusive prices that are only available to our members.

### **Numbering**

All uniform numbering is pre-selected by FC DALLAS- EMERALD COAST and is now fixed. Numbers are preselected in age group assignment.

### **Email link**

An email will be sent to each player from Eurosport with a uniform link to enter the online platform on SOCCER.COM. The email will also include a list of all required items for the player. Website access is not available to the public; the link contains a cookie to access the FC DALLAS- EMERALD COAST site. You must enter the system through this link in order to gain access to the FC DALLAS- EMERALD COAST site.

**\*\*It is very important that you add [custserv@sportsendeavors.com](mailto:custserv@sportsendeavors.com) to your safe list on email as this will be the address that the club link comes from.**

### **Website**

Once you have clicked on the link in your email from Eurosport, it will take you to a custom shopping cart for your club. You will see a FC DALLAS- EMERALD COAST link in the top right hand corner of soccer.com. This will live on the site as long as you do not clear your cookies from your internet browser.

### **Ordering**

You will be able to shop and buy all items from your shopping list within SOCCER.COM. Click on your players' name within their team and purchase the specific jersey and practice shirts. All players will have pre-selected customization that cannot be changed. Continue shopping by clicking on the FC DALLAS- EMERALD COAST store making sure you buy all other items on your email list (i.e. game shorts/socks, practice shorts/socks, jacket and back pack). In addition, any family member may add on to a players order at club pricing. Multi player orders will be allowed and can be easily performed using the search engine within the club page.

The ordering process takes approximately 20 minutes to complete.

### **Delivery**

Your order will include non-customized items (such as socks) as well as items that need customization. Items without customization will ship from Eurosport's warehouse within 24 hours. All items with customization will be require several days to receive customization. An email with an expected ship date will be sent to you upon placing your order.

You may check the status of your order by entering your order # and zip code in the following link: <http://www.soccer.com/CheckOrderStatus.process>



**Shipping Rates**

Shipping rates can be found under soccer.com policies by following the below link:

<http://www.soccer.com/channels/policies.php>

\*Promotional offers and Source codes are not applicable on specially priced club products or previous club purchases.

**Sizing Chart Link (Eurosport)**

A generic sizing chart is available by following the below link:

<http://www.soccer.com/channels/sizing/sizing-chart.php?chart=mens-apparel>

**Completion Dates**

All players are expected to order their uniforms when the email link has been sent.

**Liability**

FC DALLAS- EMERALD COAST accepts no liability for mistakes made during uniform ordering. Players are expected to order their own uniform as listed on SOCCER.COM. Eurosport and FC DALLAS- EMERALD COAST are committed to answer questions on the uniform process in a timely manner.

**Frequently Asked Questions**

A list of Frequently Asked Questions has been included to help answer any questions.

Regards

Stevan Henning

Team Sales  
Eurosport

877-308-7989